



We at Ohr Naava are working passionately to ensure that Pesach in Phoenix 2015 will be an outstanding experience for you and your family.

Meticulous planning is key to seamless service. Please familiarize yourselves with the information in this pre-arrival packet and share with us requested details, so that we can best serve you.

We look forward to enjoying an exceptionally uplifting and luxurious Pesach together.

RABBI ZECHARIAH WALLERSTEIN
RABBI MOSHE FUCHS
YANKY ELEFANT

AND THE ENTIRE OHR NAAVA TEAM

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IN ADVANCE

We look forward to greeting you personally upon arrival! If you have not already done so via the pre-arrival detail form emailed last week, please provide us with your arrival and departure dates and times so we can meet and greet you.

LUGGAGE

To ease your Pesach travel anxieties and transform your journey into a pleasurable experience, we'd like to introduce you to the services of Aaron Benscher and the Saruda Corp. Saruda provides smooth luggage shipping solutions for a fee: they will collect your luggage from your home and have it waiting at the hotel for you in advance of your party's arrival. After your incredible Pesach vacation has ended, they will deliver it back to your home. You will be free to travel with nothing but your loved ones, and empowered to begin enjoying your Pesach vacation the moment you step out your front door.

Contact Aaron directly at **(917) 992-1749** or **sarudacorp@aol.com**.

Over Yom Tov, one central room for storing empty luggage will be available. Please make sure to mark your baggage using the tag that will be provided. If utilizing the storage room, Saruda Corp customers are requested to **also** use the Saruda luggage tags.

If you choose to ship luggage directly to the hotel, please contact the hotel directly at 602.943.8200.



THE AIRPORT

The Sheraton Crescent Hotel is conveniently located 12 miles from Phoenix Sky Harbor International Airport. We recommend that guests make travel arrangements prior to landing in Phoenix. Below are some options:

CAR TRANSPORT

Black car service at a discounted rate can be reserved by contacting Paul at Gold Rush and requesting the Ohr Naava Passover at the Sheraton Crescent rate: 602 400 1112

CAR RENTALS

If you choose to rent a vehicle for the duration of your stay in Phoenix, please note that overnight on-site parking is available free of charge to all Ohr Naava guests.

ARRIVAL

For guests who have rented cars, below are directions to the hotel from Phoenix Sky Harbor International Airport:

- » Merge onto I-10 W toward Downtown/AZ-51/Phoenix.
- » Take exit 143A to merge onto I-17 N toward Flagstaff.
- » Take exit 207 toward Dunlap Ave.
- » Turn right on W Dunlap Ave.
- » Sheraton Crescent will be on the left.
- » Turn into the hotel's access road that is just before N 25th Avenue.

Travel time is approximately 20 minutes.

Hotel Address: 2620 West Dunlap Avenue
Phoenix. Arizona 85021



ARRIVAL & DEPARTURE

Check-in time is at 3:00pm on Thursday, April 2. **Check-out** time is at 11am on Sunday, April 12.

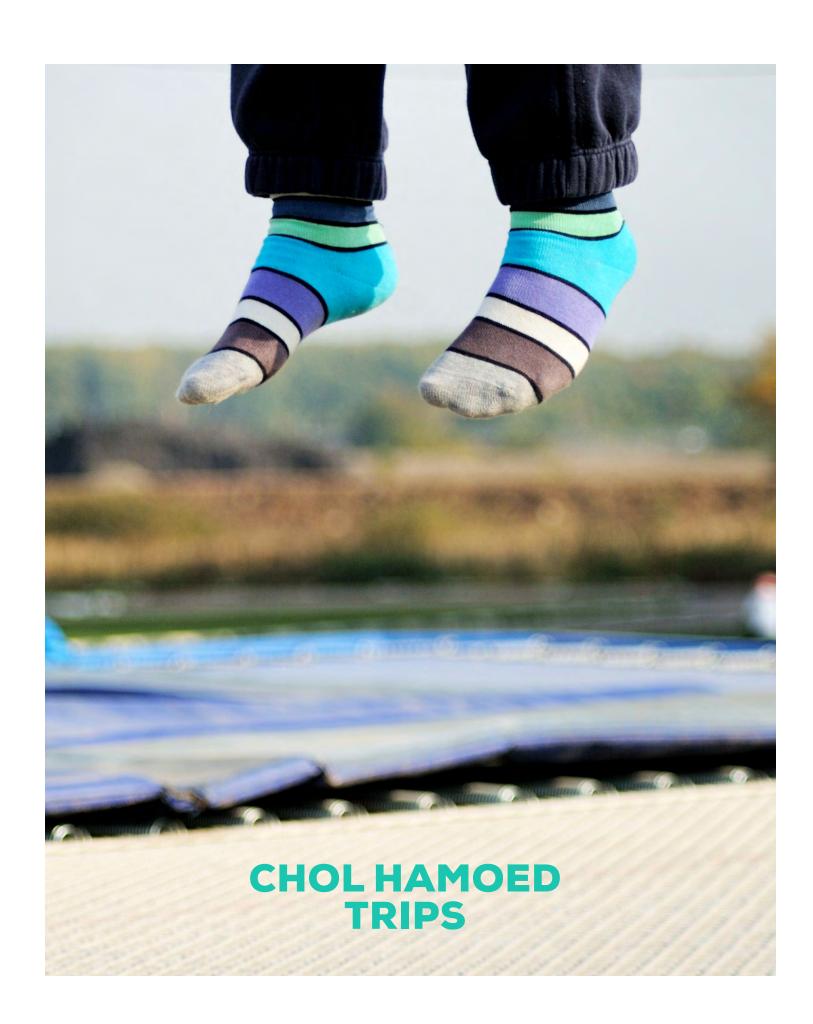
To expedite the admitting process, Ohr Naava is pre-registering all of our guests. Therefore, phone and entertainment services will be turned on by calling down to the front desk from each room.



EARLY ARRIVALS

The Ohr Naava Pesach Program begins at check-in time. A light hospitality brunch will be served until dinner. Guests arriving early may wish to contact local eateries to verify Erev Pesach schedules. We hope this partial list of restaurants is helpful.

King Solomon's Pizza
602.870.8655
Manhattan Pizza and Subs
602.248.8086
Mozart Cafe and Bakery
480.609.3879
Imperial Market and Deli
602.285.6999
Segal's Oasis Grill
602.285.1515



TRIPS & RECREATION

Located in the breathtaking Sonoran Desert, sunshine and clear blue skies make Phoenix and neighboring Scottsdale uniquely attractive to tourists and locals alike.

We've planned a spectacular schedule of trips and recreational outings for every day of Chol Hamoed, offering both family and teen options. (Gedaliah and Jennifer Romanoff will chaperone girl and boy teen trips.) All outings require (a) advance reservations and (b) a minimum amount of participants to qualify for group rates and Ohr Naava-planned travel arrangements.

Please review the information below carefully and let all members of your group know about these possibilities. Email **Ezicherman@ohrnaava.com** with trip reservation requests by **Monday, March 23**. Participation is offered on a first-come first-served basis. Do not delay, as we don't want you to miss out! Below are some options:

MONDAY, APRIL 6

Family Trips:

The Ultimate Hot Air Balloon Experience

Soar high and watch sunrise from up close with hot air balloons. Groups meet the Aerogelic Ballooning team at 6:00am, gets driven to the fly zone to meet the pilot, takes off in a hot air balloon up to 5,000 feet, watches sunrise and lands someplace in middle of the desert.

Departs hotel: 5:30 am
Return to hotel: 10:00 am
Cost per person: \$145
Minimum booking amount: 6 persons

Light breakfast will be available before departure and full breakfast will be served upon return to hotel.

Horseback riding with the panoramic views of the Pristine Sonoran Desert Preserve.

Take a ride in chaps, hat and boots with experienced guides.

Depart hotel: 12:00 pm Return to hotel: 3:00pm

1 hour ride

\$43.00/person (includes tax) + gratuity \$38.00/child, 6 thru 12 years old (includes tax) + gratuity.

A complimentary boxed lunch will be offered to all participants.

MONDAY, APRIL 6

Go to Opening Day baseball game of the Arizona Diamondbacks playing the world series champions San Francisco Giants.

For our guests, we reserved a limited amount of seats and arranged for transportation to the stadium.

The cost of a section field level seat and round trip transport is \$55 per person. VERY limited amount of tickets are still available.

Depart hotel: 5:30pm Return to hotel: 9:30pm

Teen Trip:

JUMP STREET!

An indoor trampoline park boasting over 20,000 square feet of wall to wall trampolines, trampoline dodge ball and other unique and fun activities, the perfect place to "Come Bounce Off Our Walls"! Featured on CNN, Fox News, & Bloomberg News.

Cost: \$20
Depart hotel: 12:00 pm
Return to hotel: 3:00 pm

Girls:

Last Chance- a fun-filled shopping experience!

Cost: Free of charge
Depart hotel: 10:00 am
Return to hotel: 12:30 pm

Cool off from the Arizona sun while Ice Skating at Arcadia Ice Arena.

Take a ride in chaps, hat and boots with experienced guides.

Cost: \$11
Depart hotel: 1:30 pm
Return to hotel: 4:15 pm

TUESDAY, APRIL 7

Family Trip:

In one exceptional day see and experience the most extraordinary vistas and raw nature imaginable.

Pink Adventure Tours will take you to the incredibly magnificent natural wonder of the world, the Grand Canyon. Along the way spend some time in the beautiful red rocks of Sedona, pass through spectacular Oak Creek Canyon with its massive vertical cliffs and ride along to the historic and famous Grand Canyon Village, tour and travel to Scottsdale for some shopping and fascinating sightseeing.

The Motor Coach picks up at Sheraton Crescent at 8:00am & returns at 8:30pm.

Cost per person: \$105

Minimum billing amount: 50 persons

Teen Boys:

Hole in the Rock Hike

Free of charge

MONDAY. APRIL 6

Teen Trip:

Phoenix Zoo

Nestled on 125 acres of beautiful landscape, the Phoenix Zoo is home to more than 1,400 animals from around the world including more than 30 endangered species. Walk through an open monkey exhibit, take a Safari train tour, take a camel ride and jump into lagoon and yakulla caverns.

Cost: \$20 (14 yr old)

\$14 (12-13 yr old)

Depart hotel: 10:00 am Return to hotel: 4:00 pm

Girls Trips:

As You Wish Pottery Experience

Ohr Naava will welcome a pottery instructor at the Sheraton Crescent to guide the girls through an artistic and expressive painting experience.

Cost of a ceramic item and painting supplies: \$16

Depart hotel: 12:30 pm Return to hotel: 2:30 pm

JUMP STREET!

An indoor trampoline park.

Cost: \$13
Depart hotel: 4:00 pm
Return to hotel: 6:15 pm

WEDNESDAY, APRIL 8

Family Trip:

Rapelling and Rock Climbing

Join us for Rapelling and Rock Climbing in the beautiful sonoran desert at a private scenic site in Phoenix. Select from one of the popular activity packages below:

Package One (for beginners): Adventure course, zip line and leap of faith.

Package Two (for intermediate level teens and adults, no children: Rappelling (up to three) and rock climbing (up to four climbs) Maximum 15 persons in group.

Price is \$95 per person with a minimum billing of 22 participants.

Teen Boys Trip

K1 Speed Racing

K1 Speed Racing Extravaganza is now the premier karting company in America. With kart racing centers nationwide, K1 Speed brings the thrill and excitement of indoor karting to a large audience. Offering highly-advanced and environmentally-friendly electric go karts as well as large indoor entertainment venues that feature authentic racing memorabilia and pool tables.

Cost: \$60
Depart hotel: 11:30 am
Return to hotel: 2:30 pm

Teen Boys Trip:

Laser Tag

2 heart-pumping games of Laser Tag at Laser Quest.

Cost: \$12 per game

(2 games max)

Depart hotel: 4:30 pm Return to hotel: 7:00 pm

Girls Trip:

Hole in the Rock Hike Phoenix Zoo

Nestled on 125 acres of beautiful landscape, the Phoenix Zoo is home to more than 1,400 animals from around the world including more than 30 endangered species. Walk through an open monkey exhibit, take a Safari train tour, take a camel ride and jump into lagoon and yakulla caverns.

Cost: \$20 (14 yr old)

\$14 (12-13 yr old)

Depart hotel: 10:00 am Return to hotel: 4:00 pm

JUMP STREET!

An indoor trampoline park.

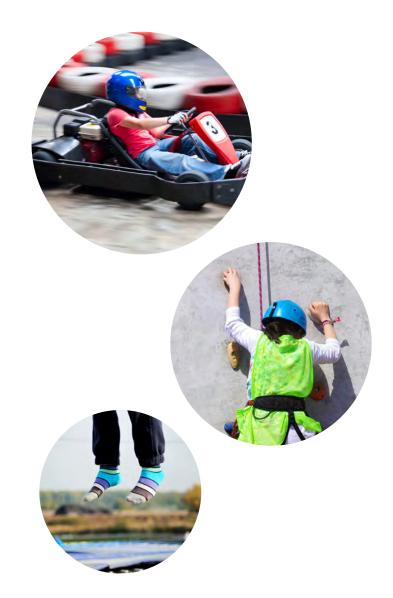
Cost: \$13
Depart hotel: 4:00 pm
Return to hotel: 6:15 pm

THURSDAY, APRIL 9

Family & Teen & Kiddies Trip:

Castles-n-Coasters

Ohr Naava rented Castles-n-Coasters, Arizona's finest family fun and thrill park for our guests. Enjoy the double loop coasts, log rides, bumper boats, miniature golf, go karts, on the ropes and skywire challenges... all day long, on us!



ENTERTAINMENT

This Pesach, get ready to enjoy an endless stream of fabulous shows for all ages. Ohr Naava has prepared an unforgettable lineup, bringing our guests the best and brightest of the Jewish entertainment world today.

SHOW SCHEDULE

SUNDAY EVENING

The Magic and Illusion of Ben Cohen

Ben Cohen—the renowned mind-reader and magician who has captivated child and adult audiences countrywide— will enthrall our guests with humor, intrigue, and mind-boggling stunts.



Following the amazing Ben Cohen, popular guitarist and singer **Shaindel Antelis** will offer spirit and song in an uplifting, engaging performance for women and girls only.

MONDAY EVENING

World Class Fire Juggling Spectacular

Yoni Z, The dynamic young star who has taken the Jewish music scene by storm.

TUESDAY EVENING

Modi

Modi—the hilarious "next Jackie Mason" stand-up who has dazzled audiences from Hollywood to Jerusalem.

WEDNESDAY EVENING

8th Day & Lipa

An irresistible combination of talent and fun featuring the frum world's most popular superstars.



PHOTOGRAPHY

A professional photographer will be on-site and available by appointment to take family and individual portraits. Erev Yom Tov slots will be very limited. Advance reservations are highly suggested.



To schedule a session, contact:

Chaim Schvarcz Photography 347-770-1057 info@chaimschvarcz.com www.chaimschvarcz.com



SHIDDUCHIM

Full-time shadchan at Binyan Adei Ad and unofficial Ohr Naava shadchan, Lisa Elefant is a sensitive matchmaker who "gets it."



On each day of Pesach, Lisa will conduct one-on-one meetings with eligible girls, boys, and their parents, acquiring a solid understanding of who they are—and what they are looking for. In addition, she will be offering personalized guidance, encouragement, and networking opportunities.

To set up a private meeting, please email your son's or daughter's resume by March 31st to:

lisaelefant18@gmail.com.

BABYSITTING

All About Nannies, a reputable, locally-owned caregiver agency, will be providing hotel babysitting for sedarim nights and any other night when babysitting requests cannot be accommodated. Ohr Naava has secured a very limited pool of nannies. If you are interested, please contact us immediately. All slots will be filled on first-come first-served basis. Please do not assume that we will be able to accommodate your babysitting needs upon arrival at the hotel.



For more information, visit www.allaboutnanniesinc.com

Or contact the agency at All About Nannies

Phone: 602-266-9116 Fax: 602-296-4156

Email: admin@allaboutnanniesinc.com



DAY CAMP

Our dynamic, experienced staff will allow your children to create wonderful memories, learn new skills and enjoy fun-filled days in a safe and stimulating environment. With Sports Olympics, The Great Afikoman Hunt, Pesach Jeopardy, and Mad Science experiments, your kids are sure to be kept busy around the clock. Campers are also treated to Parsha Stories, Shabbos Parties, and even a Fiesta Night! And that's not all...There's an array of surprise guests, and special events, including an incredible reptile show, an amazing kids' magician, and an exciting outdoor carnival!

The Ohr Naava Pesach Day Camp is delighted to accept children between the ages of 3-11. Hours are from 9:45 AM until 5:00 PM, with a break for lunch from 12:00 PM to 2:00 PM. Boys and girls will be separated. An assortment of Chol Hamoed evening activities and other special activities are planned, so be sure to check the schedule and easel for reminders and information.

And here's some more great news: Children who wear diapers or are too young to attend camp are taken care of too!

The Ohr Naava Tots Program is available during the same hours with a nurturing staff specially qualified to care for your little ones. Toddlers 18 months to 3 years old are warmly invited to join. For this age group, boys and girls will play together. If we have enough staff to accommodate even younger babies (less than 18 months), we will let you know.

Please note that on the first day of the program, Thursday, April 2, we will have special arts & crafts activity and a clown in the lobby area between 4:00 and 9:00 PM. Come by and have some fun!

On Friday April 3 we will have a meet and

greet from 10:00-11:00 AM so that parents and campers can meet our wonderful staff and we can meet you!

Camp will continue after the meet and greet until 12:00 PM. Friday afternoon there will be camp from 2:00-5:00 PM.

CAMP GRATUITIES

Many quests have inquired about tips, specifically for child care workers. We offer your children a fantastic, complimentary eight-day toddler care and day camp program in order to make your stay especially enjoyable and worry-free. Our counselors are hand-picked from across the United States, Canad and Israel in order to give your child an incredible camp experience. Please remember that gratuities for counselors and directors are not included in your package. Staff is working on tips alone, and these are much appreciated. We respectfully suggest a minimum tip of \$175 per child. We know that at Pesach's end, looking back upon your children's spectacular experience, you will think it is more than worthwhile.

Please feel free, at any time, to share ideas, opinions or questions with our Day Camp Director Lisa Lancry at:

lisalancry@gmail.com.

THE SEDER with RABBI WALLERSTEIN

We are proud to feature a first-of-its-kind pre-seder program with Rabbi Wallerstein.

Employing his trademark charisma and clarity, coupled with three decades of chinuch experience, Rabbi Wallerstein will unfold the awesomeness and enormity of Yetzias Mitzrayim in a magical, mesmerizing way, helping your children understand why this historic event is the key to our existence as Torah Jews.

Our goal is to make your children happy, allowing you to celebrate a truly memorable and relaxing Pesach!



TEEN **PROGRAM**

Jennifer and Gedalia Romanoff are residents of Livingston, New Jersey where they serve as the city directors of the Livingston NCSY. Jennifer runs around Metro West, New Jersey, bringing Judaism to teens in public school. Gedalia runs interactive discussions on Torah topics in the evenings. Both are recent graduates of Yeshiva University where Jennifer received a degree in Jewish Education and Gedalia in History. Together, Jennifer and Gedalia have worked on Pesach programs in Mexico, Upstate New York, and Arizona. Enthusiastic about creating fun and engaging programs, they strive to put thrill into what they do. Each day, they will offer fabulous events designed specifically for teens 12 through 16 years of age. Some of the special activities include:

Outdoor Sports, Game Nights, Spa Nights, Competitions, Hiking trips, Bowling, Shopping, Art Activities. Take a peek at a sample schedule of only one day to see how cool this program will actually be. Our program is not continuous throughout the day rather we offer a number of organized activities at specific times. Please adhere closely to the schedules you will receive upon registering for camp.

All trips off-grounds require advance registration. Please review the list of teen trips under the trips section of this prearrival packet.

We look forward to meeting you as you come! Please sign up for our programs in the lobby on Thursday, April 2nd from 4:00 -9:00 pm PM and on Friday, April 3rd from 10:00-11:00 AM. For questions and advance registration, please reach out to the Romanoffs:

For the teenage girls division:

Jennifer at romanoffJ@ncsy.org

For the boys teenage division:

Gedaliah at **gedaliaromanoff@gmail.com**

MONDAY APRIL 6, CHOL HAMOED

	GIRLS SCHEDULE		BOYS SCHEDULE
10:00 AM- 11:30 AM	Yoga, Jewmba and Pool Relaxation	10:30 AM- 11:45 AM	Basketball
12:30 PM-	Jump Street Trampoline Park	12:45 PM-	K1 Speed Go-Karting trip
3:00 PM		3:30 PM	*must wear closed toe shoes
8:30 PM-	Spa Night!	8:30 PM-	Water Fight
10:30 PM	Manicures facials and more!	10:30 PM	

JUDAICA

Ample hagaddos will be available for guests at the sedorim. Seforim and machzorim will be available in the shul. Although we offer a beautiful, well-stocked beis medrash, we encourage guests to bring along specific seforim or hagaddos that they or their children may need or over Yom Tov.

Guests are welcome to bring along matzah covers, ka'aros and wine cups. Please label them clearly before leaving home and be sure to safeguard them at all times. Ohr Naava will not assume responsibility for lost or stolen valuables.

Safe Deposit Boxes opened by physical key are supplied in each room.

TEFILLAH & LEARNING

There will be a daily Hashkama minyan davening in Nussach Ashkenaz at 7am, followed by a Nussach Sfard minyan. A Daf HaYomi shiur will be given every day following the later minyan.

LITERATURE AND LIBRARY

For your reading pleasure, the gala Pesach editions of Mishpacha, Hamodia, Yated and The Jewish Press will be supplied. In addition, a well-stocked library of Jewish fiction and non-fiction books located near a communal lounge area will delight both young and old eager readers.

MIKVAH

Mikvah Chaya Mushka is located at the Chabad of Phoenix, 2110 East Lincoln Drive. The administrators can be contacted at **602.944.2753.**



DINING

Chaim Richter of **Rick Caterers** is prepared to surpass all expectations of luxury Pesach cuisine. Uncompromising in variety, quantity and quality, his gourmet meals will tantalize the most discerning palate. Executive chefs, sous chefs, dairy chefs and pastry chefs of the highest caliber will be joining us for Yom Tov for fresh and savory dining—every day, and every meal.

Ohr Naava is prepared to accommodate all dietary requirements including vegetarian or vegan, salt-free, and sugar or allergy concerns. If you omitted information on your intake preference form, kindly email us today with your requests at **candymaven@aol.com.** Special occasion cake requests and dietary-specific restrictions will be prepared as per request on the intake preference forms.

A selection of fine wines will be available throughout Yom Tov.

On Chol Hamoed, there will be sumptuous boxed lunches available for guests to take along on all day trips.

Hashgacha for our non-gebrokts program is under the ORB/Orthodox Rabbinical Board of Broward and Palm Beach Counties.

Our Rav Hamachshir is Rabbi Sholey Klein, Administrator of Vaad of Dallas Kosher.

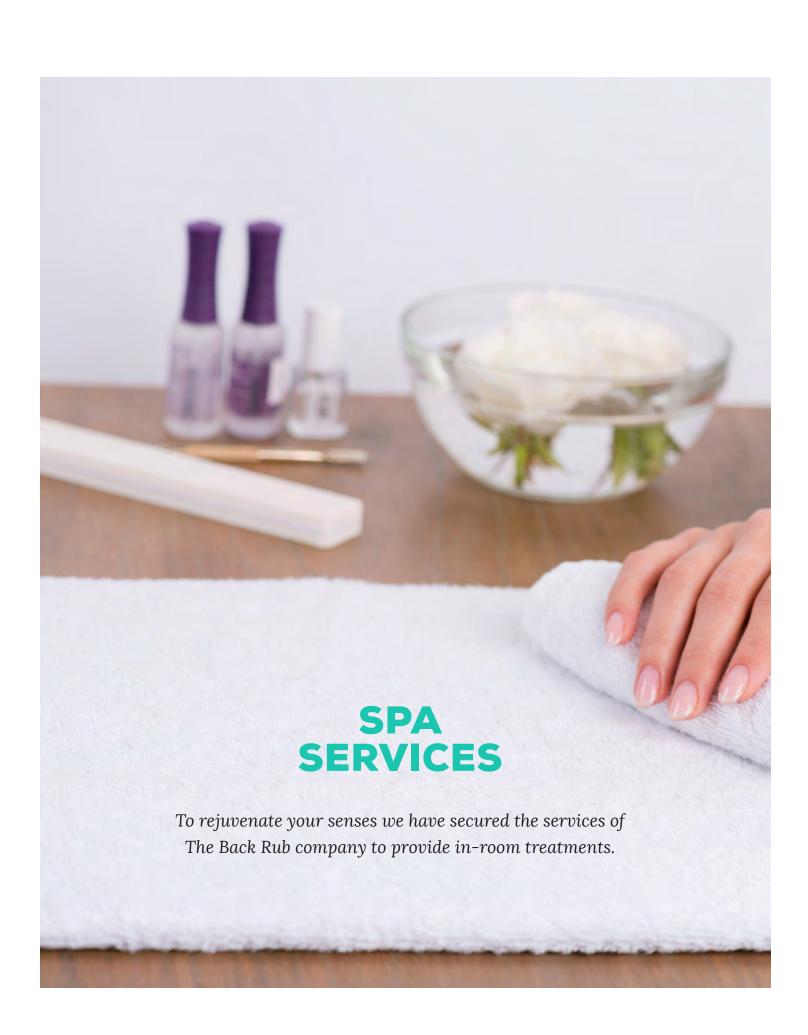
SEATING

Mr. AJ Juskowitz, our maitre d', will be seating our dining rooms. A first-class host, AJ is here to make sure you and your families are comfortably seated. Please be sure to articulate any concerns beyond what was submitted on your intake form since there will be little flexibility in dining arrangements once you arrive.

Hi-chairs and/or booster seats are available with advance reservation for your little ones. Please respond on your Pre-Arrival Details form to let us know how many your group will need during mealtimes.

If you can't access your form please email us at ezicherman@ohrnaava.com.





MOBILE MASSAGE & SPA SERVICES

The Back Rub Company will provide Mini and Full-Service Massage & Spa services right in the comfort of your hotel room. Back Rub Company staff will help create a day spa experience that you will be talking about for years to come!

The spa salon services will be in steady demand erev yom tov. We strongly suggest that treatments be booked in advance. Mobile Massage & Spa Services include:

MASSAGE

Absolute revitalization, relaxation and rejuvenation. Customized therapeutic full-body massage to improve circulation, ease muscle aches, reduce stress and improve overall good health.

30 mins (back, neck, shoulders) = \$50 60 mins (full-body) = \$80 90 mins (full-body with special attention to extra tight areas) = \$105

REFLEXOLOGY

Stemming from ancient Egyptian royal roots, reflexology has a deep and profound effect on the body. One-of-a-kind foot or hand treatment that soothes, heals and restores.

30 mins (hands or feet only) = \$50 60 mins (hands and feet) = \$80 90 mins (hands, feet, head, shoulders) = \$105

BODY POLISH

A mineral-rich exfoliating and moisturizing treatment for hands, feet or entire body. Exfoliating and moisturizing salt or sugar scrub for the entire body. Promises radiant-looking, soft, touchable skin, with a magical blend of all-natural scrubbing ingredients, aromatherapy and deeply moisturizing oils.

30 mins (hands or feet only) = \$6 60 mins (full-body) = \$90 90 mins (full-body + includes massage) = \$115

HOT STONE THERAPY

One of the most tranquil and stress-reducing treatments ever. Hot Stone Massage uses smooth, heated stones to gently massage the body. The heat warms and relaxes tired muscles, improves circulation and calms the nervous system that provides ultimate comfort.

30 mins (back, neck, shoulders) = \$60 60 mins (full-body) = \$90 90 mins (full-body with special attention to extra tight areas) = \$115

FACIAL

Purify and re-balance skin. Perfect for all skin types, this treatment provides a thorough cleansing, helps to minimize fine lines and hydrates delicate skin.

30 mins (x-press facial) = \$55 60 mins = \$85 90 mins = \$110

MANICURE & PEDICURE

A custom spa-quality manicure and/ or pedicure. Includes a revitalizing hand and/or foot soak and massage. Perfectly shaped, buffed and polished nails.

30 mins (mani or pedi only) = \$55 60 mins (mani/pedi combo) = \$85 90 mins (ultimate mani/pedi, a neck and shoulder massage will relieve any remaining tension) = \$110

HAIR & MAKE-UP

Our hair and make-up artist will get you glamorous for any special day or night, event or photo shoot.

30 mins (hair style or make-up only) = \$55 60 mins (hair style/make-up combo) = \$85 90 mins (ultimate hair style/make-up, includes airbrush) = \$110

Don't see what you're looking for? Just ask! Reservations should be placed directly with The Back Rub Company personnel at 480-330-2066. For guests who prefer visiting a salon or parlor, the following locations are not far from the Sheraton Crescent Hotel.

NAILS

BEST NAILS

9610 N Metro Parkway W 602.997.9188

BELLA SKIN SALON

5946 N Black Canyon Hwy 602. 973. 8357

FULL SERVICE

RED DOOR SPA BY ELIZABETH ARDEN

2502 East Camelback Road 602.553.8800

REVIVE SPA

5350 E Marriott Drive 480.293.5000

MASSAGE

DWELL MASSAGE

Metro Phoenix Area 480.329.5423

SECRETS FROM THE ISLAND

2501 W Belmont Avenue 602.931.1325

MASSAGE ENVY

543 W Olive 623.931.3689

TIME FOR YOU

2432 W Peoria 602.770.3556



LAUNDRY SERVICES

Guests have the option of sending clothes out for dry cleaning or laundry service, which can be returned on the same day at an additional fee.

FLOWERS

Guests interested in ordering flowers for their tables and rooms may contact Sharon's Flowers at 623-215-2129.

Please provide the florist with detailed name and group information so that the flowers are delivered to the proper party.

HOST YOUR GUESTS

Guest and staff members who wish to host relatives or friends who are not staying in the hotel for meals or activities are welcome to do so with advance reservations and payment.

Please contact Rabbi Fuchs or Mr. Yanky Elefant.

